

A NEW LEAF, INC.
CFH Participant Rights



I. Policy

It is the policy of A New Leaf to ensure that any participant receiving services shall have the following rights as mandated by the Certified Family Home Provider Manual published by Health and Welfare-Medicaid. These rights will be available upon admission and as appropriate thereafter. All participants will be informed of their rights and responsibilities as individuals in a way that will optimize their individual understanding.

1. You have the right to privacy with regard to accommodations, medical and other treatment, written and telephone communications, visits and meetings of family and resident groups.
2. You have the right to humane care and a humane environment.
3. You have the right to a diet that is consistent with any religious or health-related restrictions. You also have the right to refuse a restricted diet.
4. You have the right to a safe and sanitary living environment.
5. You have the right to be treated with dignity, respect and in a courteous manner by the provider.
6. You have the right to receive a response from this home to any request within a reasonable time.
7. You have the right to be free from discrimination, intimidation, manipulation, coercion and exploitation.
8. You have the right to determine your own dress and hairstyle and to wear your own clothing.

9. You have the right to retain and use your own personal property in your own living area so as to maintain individuality and personal dignity.
10. You have the right to a separate storage area in your own living area and at least one (1) locked cabinet or drawer, if you request and are capable of managing a lock and key, for personal property.
11. You have the right to retain the amount of funds determined by the Department of Health and Welfare to meet your personal needs.
12. You have the right to manage your own personal funds. The home may not require you to deposit your personal funds with the home.
13. You have the right, if a home accepts your written authorization, to expect the home to hold, safeguard, manage and account for your funds in accordance with the Certified Family Home rules.
14. The home must permit:
 - a. Immediate access to any resident by any representative of the Department, by the state Ombudsman for the elderly or his designees, or by the resident's individual physician;
 - b. Immediate access to a resident, subject to the resident's right to deny or withdraw consent at any time, by immediate family or other relatives;
 - c. Immediate access to a resident, subject to reasonable restrictions and the resident's right to deny or withdraw consent at any time, by others who are visiting with the consent of the resident; and
 - d. Reasonable access to a resident by any entity or individual that provides health, social, legal, or other services to the resident, subject to the resident's right to deny or withdraw consent at any time.
15. You have the right to refuse to perform services for this home.

16. You have the right to access your personal records and the right to confidentiality and privacy of personal, clinical, dental and medical records.

17. You have the right to be free from physical, mental or sexual abuse, neglect, corporal punishment, involuntary seclusion and any physical or chemical restraints imposed for purposes of discipline or convenience. You should also be aware of the following:

a. Any physician, nurse, employee of a public or private health facility, or a state certified family home serving vulnerable adults, medical examiner, dentist, ombudsman for the elderly, osteopath, optometrist, chiropractor, podiatrist, social worker, police officer, pharmacist, physical therapist, or home care worker who has reasonable cause to believe that a vulnerable adult is being or has been abused, neglected, or exploited will immediately report such information to the Idaho Commission on Aging or to the Area Agencies on Aging (refer to Idaho Code 39-5303).

b. It is this home's responsibility to report within four (4) hours to the appropriate law enforcement agency when there is reasonable cause to believe that abuse, neglect, misappropriation of resident's property, or sexual assault has resulted in death or serious physical injury jeopardizing the life, health, or safety of a vulnerable adult resident (refer to Idaho Codes 39-5303 and 39-5310).

18. You have the right to practice the religion of your choice or to abstain from religious practice. You also have the right to be free from the imposition of the religious practices of others.

19. You have the right to control your health-related services.

20. You have the right to retain the services of your own personal physician, dentist and pharmacist.

21. You have the right to participate in the formulation of your Negotiated Service Agreement.

22. You have the right to voice/file a grievance with respect to treatment or care that is (or fails to be) furnished, without discrimination or reprisal for voicing the grievance and the right to prompt efforts by this home to resolve grievances you have, including those with respect to the behavior of other residents.
23. You have the right to participate in social, religious and community activities that do not interfere with the rights of other residents.
24. You have the right to examine, upon reasonable request; the results of the most recent survey of this home conducted by the Department with respect to this home and any plan of correction in effect.
25. You have the right to not be transferred or discharged unless for medical reasons, or for your own welfare or that of other residents, or for nonpayment for your care. You have the right to at least fifteen (15) days advance written notice prior to the date of discharge or transfer or up to thirty (30) days as agreed to in the Admissions Agreement.
26. You have the right to review a list of other certified family homes that may be available to meet your needs in case of a transfer.
27. You have the right not to be required to receive routine care of a personal nature from a member of the opposite sex.
28. You have the right to send and receive mail unopened.
29. If you are married, you must be assured privacy for visits by your spouse. If both are residents in this home, you are permitted to share a room unless medically contraindicated (as documented by the attending physician).
30. You have the right to be informed, in writing, regarding the formulation of an Advance Directive to include applicable State Law.

31. You have the right to expect this home to maintain current records about you, your level of care and the services you require as specified in the Rules Governing Certified Family Homes.

32. You have any other right established by law.

II. Responsibilities

It is the responsibility of the participant to respect the rights of other participants, employees of A New Leaf, and any individuals they come in contact with in the community. All participants will also be responsible for any natural consequences that may occur from any incorrect action or choice they may make.

III. Procedure

During admission with A New Leaf, Inc. all participants will be informed of their rights and responsibilities, the grievance procedure, and the names, addresses, and telephone numbers of protection and advocacy agencies. Each participant will be informed in writing of all services available through A New Leaf, Inc.